



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

June 10, 2010

Release #10-259

Firm's Recall Hotline: (888) 345-4124

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

GE Media Contact: (888) 240-2749

GE Recalls Front Load Washers Due to Fire and Shock Hazards

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: GE Front-Load Washing Machines**Units:** About 181,000**Manufacturer:** GE Appliances & Lighting, of Louisville, Ky.**Hazard:** A wire can break in the machine and make contact with a metal part on the washtub while the machine is operating, posing fire and shock hazards to consumers.**Incidents/Injuries:** GE is aware of seven incidents in which flames escaped the units and caused minor smoke damage. No injuries have been reported.**Description:** This recall involves GE front-load washing machines without auxiliary water heating. Model and serial numbers are listed in the chart below. Recalled washing machines were manufactured between December 2006 and February 2010. The model and serial numbers are located on the bottom right side and on the bottom door frame of the washers.

Brand	Model Number Begins With:	Serial Number Begins With:
GE	WBVH5	AM, AR, AS, AT, DM, DR, DS, FM, FR, FS, GM, GS, HM, HR, HS, LM, LR, LS, MM, MR, MS, RM, RR, RS, SM, SR, SS, TM, TR, TS, VM, VR, VS, ZL, ZM, ZR, ZS

Sold at: Department and various retail stores nationwide from December 2006 through May 2010 for about \$700.**Manufactured in:** China**Remedy:** Consumers should immediately stop using the recalled washers, unplug it from the electrical outlet and contact GE for a free repair. Consumers should not operate the washer until it has been repaired.**Consumer Contact:** For additional information, contact GE toll-free at (888) 345-4124 between 8 a.m. and 5 p.m. ET Monday through Friday, or visit the firm's website at www.geappliances.com





Model and serial number location



Model and serial number location

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

