

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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Firm's Recall Hotline: (800) 449-9812

Sears' Recall Hotline: (800) 449-9810

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Firm Media Contact: (614) 761-2633

Frigidaire and Kenmore Smoothtop Electric Ranges Recalled Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Certain Frigidaire and Kenmore Elite Smoothtop Electric Ranges

Units: About 200,000

Manufacturer: Frigidaire, a division of Electrolux Home Products Inc., of Augusta, Ga.

Hazard: Depending on the model, the surface heating elements can: 1) turn on spontaneously without being switched on; 2) fail to turn off after being switched off; or, 3) heat to different temperatures than selected. This poses a fire and burn hazard to consumers.

Incidents/Injuries: Frigidaire has received 126 reports of incidents, including four reports of minor burns and two reports of minor property damage.

Description: This recall involves Frigidaire, Frigidaire Gallery, Frigidaire Professional and Kenmore Elite smoothtop electric ranges with rotary knobs and digital displays. The following model and serial numbers are included in the recall:

| Frigidaire (Serial Number Range VF122xxxxx - VF831xxxxx) and Models Beginning with | | | | | |
|--|------------|------------|------------|------------|------------|
| FEFBZ90GC | GLEF396AB | GLEFM397DQ | LEEFM389FE | PLEF398AC | PLEFMZ99EC |
| FEFLMC55GC | GLEF396AQ | GLEFM397DS | | PLEF398CC | PLEFMZ99GC |
| FEFLZ87GC | GLEF396AS | GLEFM97FPB | | PLEF398DC | PLEFZ398EC |
| | GLEF396CQ | GLEFM97FPW | | PLEFM399DC | PLEFZ398GC |
| | GLEF396CS | GLEFM97GPB | | | |
| | GLEFM397DB | GLEFM97GPW | | | |

| Kenmore Elite (Serial Number Range VF122xxxxx - VF334xxxxx) and Models Beginning with | | | |
|---|-----------|-----------|-----------|
| 790.99012 | 790.99013 | 790.99014 | 790.99019 |

The model and serial number can be found by opening the range drawer at the base of the unit.

Sold at: Sears and other national chain and independent retailers nationwide from June 2001 through August 2009 for between \$1,000 and \$2,500.

Manufactured in: United States

Remedy: Consumers should stop using the recalled ranges immediately and contact Frigidaire or Sears to schedule a free repair.

Consumer Contact: For additional information, contact Frigidaire at (800) 449-9812 between 8 a.m. and midnight ET Monday through Saturday or visit the firm's recall Web site at www.smoothtoprangerecall.com. Consumers who purchased their products at Sears should call Sears at (800) 449-9810 between 8 a.m. and 10 p.m. ET Monday through Saturday.



Sample of a smoothtop range with rotary knobs and digital displays



Serial plate is located by opening the range drawer at the bottom of the unit.

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.