



# NEWS from CPSC



## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

January 7, 2010

Release # 10-103

Firm's Recall Hotline: (866) 695-2237

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

## Acer Recalls Notebook Computers Due to Burn Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following products. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Certain Acer Aspire-series Notebook Computers

Units: About 22,000

Manufacturer: Acer America Corporation, of San Jose, Calif.

Hazard: An internal microphone wire under the palm rest can short circuit and overheat. This poses a potential burn hazard to consumers.

Incidents/Injuries: Acer has received three reports of computers short circuiting, resulting in slight melting of the external casing. No incidents occurred in the United States. No injuries have been reported.

Description: The recalled notebook computer models are the Acer AS3410, AS3410T, AS3810T, AS3810TG, AS3810TZ and AS3810TZG. The computer's screen size is about 13.3 inches measured diagonally. Not all units are affected. Consumers should contact Acer to determine if their unit is included in the recall.

Sold at: ABS Computer Technologies, D&H Distributing, Fry's Electronics, Ingram Micro, Radio Shack, SED/American Express, Synnex Corporation, SYX Distribution, Tech Data Corporation and other retailers nationwide and Amazon.com from June 2009 through October 2009 for between \$650 and \$1,150.

Manufactured in: China

Remedy: Consumers should stop using the recalled notebook computers immediately and contact Acer to determine if their notebook is affected and to receive a free repair.

Consumer Contact: For additional information, contact Acer toll-free at (866) 695-2237 anytime, or visit the firm's Web site at [www.acer.com](http://www.acer.com)



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CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).

